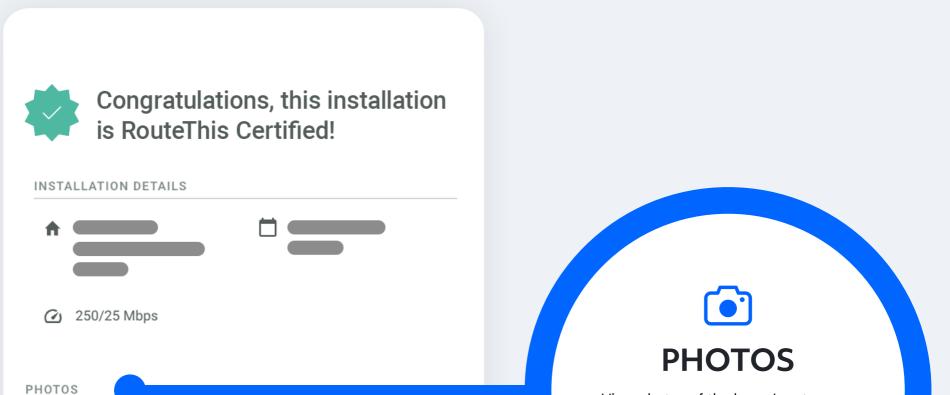
RouteThis

The anatomy of a WiFi certificate

WiFi Certificate (noun) wī-'fī / sər-'ti-fi-kət

Definition of WiFi Certificate

A digital record of a WiFi installation that certifies the speed, signal strength, and set up of a subscriber's internet connection.



View photos of the home's set-up so support agents can see the original layout and identify any changes that could be causing WiFi connectivity issues afterward.

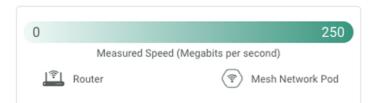
SIGNAL MAPS

Level 1



| Room | | Speed Mbps | Video |
|------------|-------------|---------------|-------|
| Č | Office | 250 | 4K |
| <u>ا</u> | Living Room | 250 | 4K |
| <u> +m</u> | Bedroom | 237 | 4K |

LEGEND



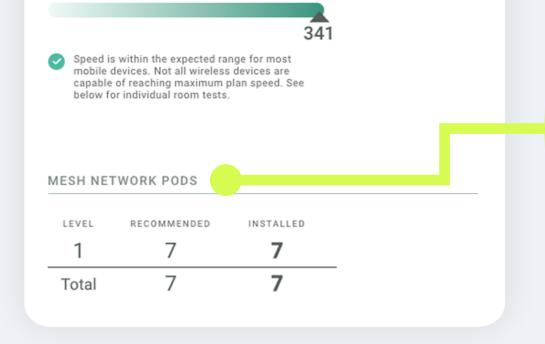
SIGNAL MAP

Review WiFi speeds in each room so that agents can identify any speed discrepancies from an access point to a device and spot sources of connectivity issues.

SPEED AT ROUTER

See the signal strength from the start, so if a subscriber calls in with an issue and these numbers are drastically different, it's easy to pinpoint the source of the problem.

WIRELESS SPEED TEST





Quickly determine how many pods were installed and where, so it's easier to identify physical issues-like if a subscriber moved a pod or installed a blocking device.

How can RouteThis Certify help your team?

From field technicians to support agents, RouteThis Certify can empower your entire support organization, prevent turnaround tech visits, and provide flawless WiFi connectivity to your subscribers from day one.

Discover RouteThis Certify