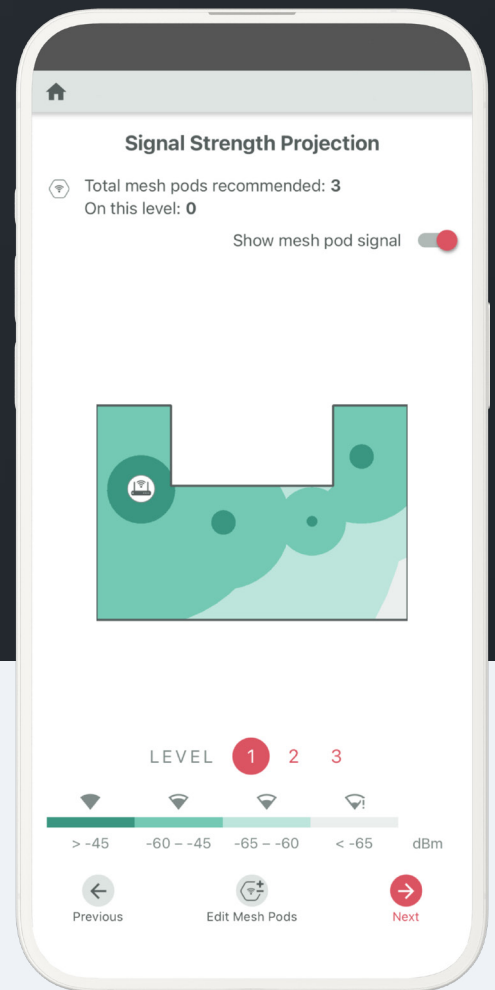


FIELD SUPPORT FOR TECHNICIANS

RouteThis Certify

Deliver a flawless WiFi experience from day one



Certify: A better way to install

The RouteThis Certify platform helps technicians optimize residential WiFi installations and gives operational leaders real-time insights to maximize field performance.

Key benefits



BETTER INSTALLS

Optimize WiFi for a flawless experience from day one, boosting customer satisfaction and retention.



REDUCE OPEX

Solve WiFi issues during installation to reduce unnecessary truck rolls and support calls.



POWERFUL INSIGHTS

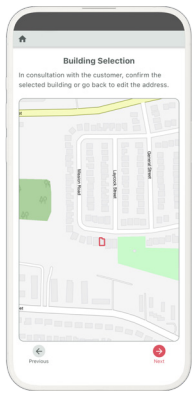
Arm operational leaders with real-time insights on key QoI metrics to maximize field tech performance.



INCREASE ARPU

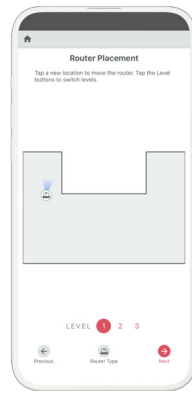
Drive upsells with interactive floor plans that help educate subscribers on the benefits of mesh networks.

RouteThis Certify | Flawless WiFi in 6 simple steps



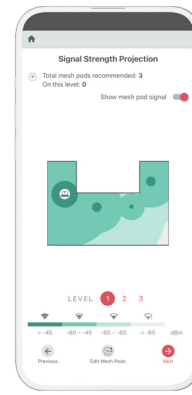
1. Connect

Enter the customer's address and select or draw the footprint of their home.



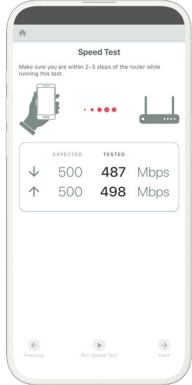
2. Place

Identify optimal router placement and generate a signal to discover any potential coverage issues.



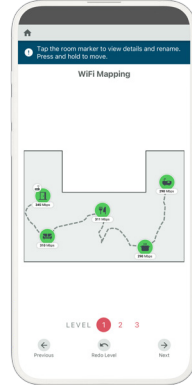
3. Optimize

Visually show the customer how mesh could help deliver whole-home coverage.



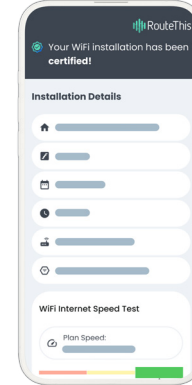
4. Test

Using the internal speed test, verify the best possible bandwidth and speed delivered.



5. Walk








Create a WiFi heat map that illustrates the expected performance each room and level of the house.



6. Certify

Generate a WiFi certificate to document the details of a successful installation.

Key features

 Real-time home layout mapping	Certify uses the customer's street address and GIS data to map the home's footprint, so techs can accurately place CPE for ideal WiFi coverage.
 WiFi signal projection	An intuitive WiFi heat map allows the field tech to determine optimal router placement for the best connection performance.
 Mesh placement mapping	Use the heat map to educate customers on how mesh equipment can improve WiFi coverage within their home.
 Tech walk	After CPE setup, the tech can walk to key locations in the home, automatically measuring and recording WiFi performance to identify any possible dead spots.
 Speed test	Certify includes speed tests to verify both external speeds and varying speeds throughout the home.
 WiFi certificate	Generate and send a digital certificate to the customer, documenting all information from the installation. Live agents can reference it to deliver a greater support experience.
 QoI Insights	Give operational leaders real-time Quality of Installation insights for every site visit, allowing them to maximize field tech performance and boost subscriber satisfaction.

Contact us to learn more about
RouteThis Certify

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RouteThis helps Service Providers optimize residential WiFi installations, repairs and support, improving customer experience and satisfaction.

