

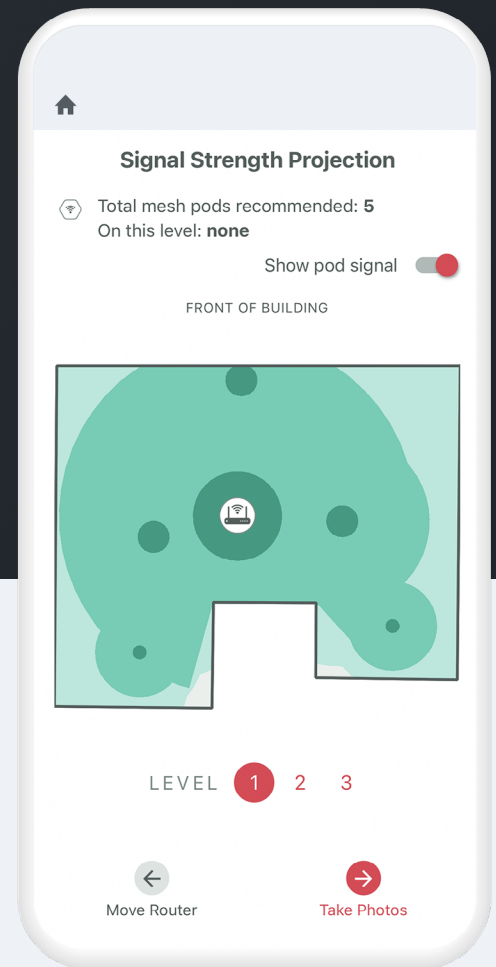
FIELD SUPPORT FOR TECHNICIANS

RouteThis Certify

Deliver a flawless WiFi experience from day one

Certify: A better way to install

RouteThis Certify is a WiFi installation application that gives field technicians insight into ideal CPE placement and network optimization, while verifying whole-home coverage and performance. In addition, Certify helps techs facilitate conversations with customers around mesh or hardware upgrades with easy-to-understand visuals of their WiFi network.



Key benefits



Eliminate turnaround tech visits

Optimized WiFi networks that deliver the experience subscribers expect means fewer turnaround visits.



Reduce churn

Keep customers onboard for years to come with the best possible WiFi experience from day one.



Educate customers

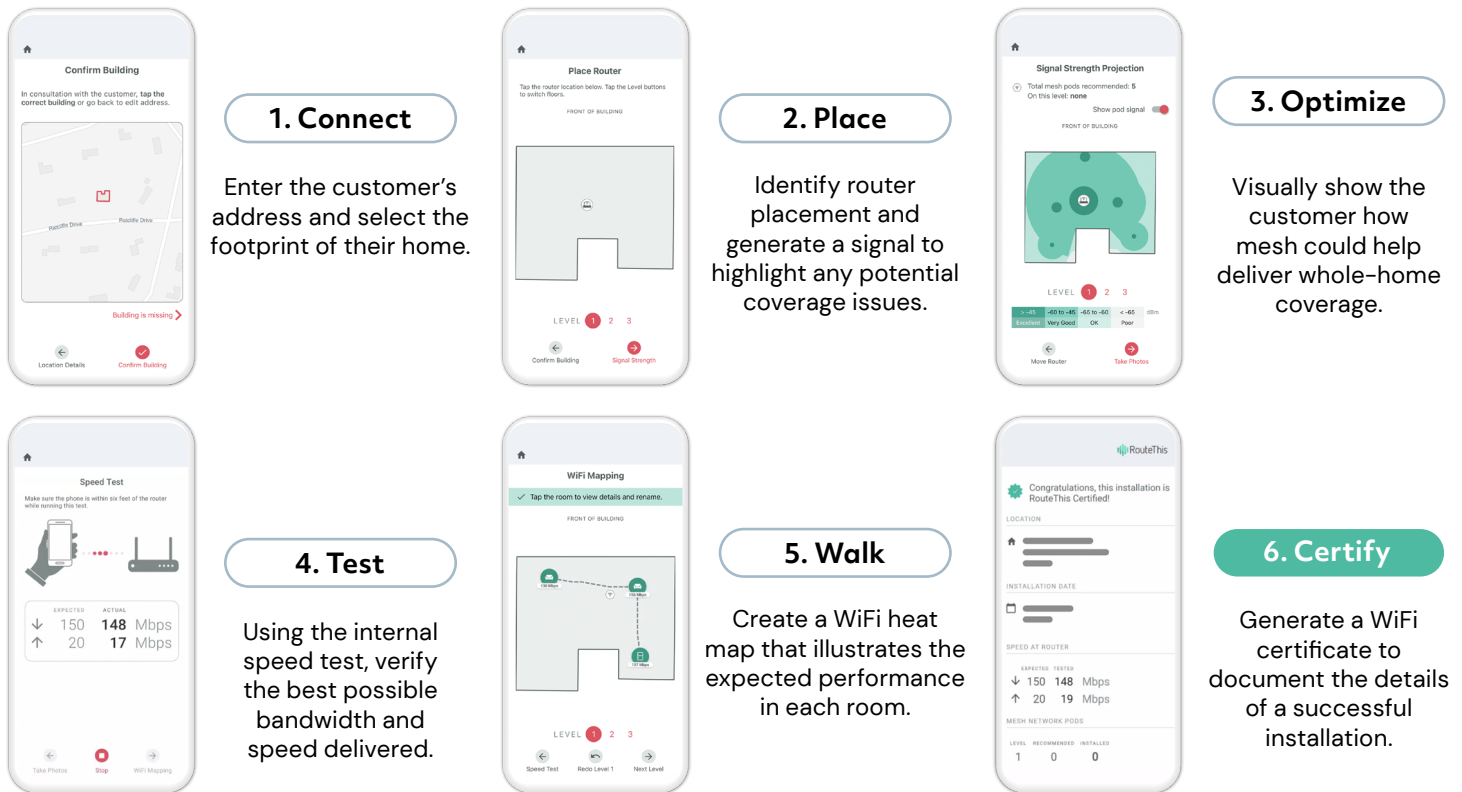
Easily help customers visually understand the nuances of WiFi networks.









Increase ARPU

Increase revenue through extender upsell or CPE upgrades by visualizing potential coverage issues.

RouteThis Certify | Flawless WiFi in 6 simple steps



Key features

	Real-time home layout mapping	Certify uses the customer's street address and GIS data to map the home's footprint, so techs can accurately place CPE for ideal WiFi coverage.
	WiFi signal projection	Like enterprise WiFi heat maps, Certify can visualize router location and connection quality, allowing the tech to calibrate equipment placement for optimal performance.
	Pod placement mapping	Certify helps illustrate where additional coverage may be needed, and can help educate customers on the need for mesh equipment.
	Tech walk	After CPE setup, the tech can walk to key locations in the home, automatically measuring and recording WiFi performance with any dead spots flagged for remediation.
	Speed test	Certify includes speed tests to verify both external speeds and varying speeds throughout the home.
	WiFi certificate	A digital certificate is generated and can be shared with the customer, documenting all information from the installation. It is automatically uploaded to the cloud platform for future reference or support calls.

Contact us to learn more about
RouteThis Certify

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RouteThis creates CPE-agnostic WiFi troubleshooting software for ISPs and IoT-device brands to deliver flawless WiFi experiences for their subscribers.

